



QUALITY POLICY OF FORENSIC RESOURCES

Quality Policy Statement:

“The Quality Policy of Forensic Resources (FR) is to continually endeavour to provide the best forensic expert witness service for a variety of industry sectors with a regimented case management system having realistic turnaround times for maximising customer satisfaction”.

In all endeavours, **FR** strives to remain true to its initialism motto: **Fidelity & Reliability**.

Quality Policy Principles:

1. To maintain a management system which adheres to the ISO 9001 quality standard and relevant regulatory and statutory requirements; by addressing risks and opportunities in all areas of the business and reviewing it annually, or before if required.
2. To constantly endeavour to achieve superior quality in anything we do through good leadership, training and engagement of skilled personnel which would effectively position the reputation of Forensic Resources as a customer- oriented company.

3. To review the way in which we carry out the company/case activities and reduce the amount of wasteful activities, facilitating smooth functioning; via a Plan-Do-Check-Act and risk based thinking approach to processes and decision making.
4. To endeavour at all times to provide maximum customer satisfaction and assess improvement requirements through a planned process approach.
5. To ensure that company personnel are trained effectively to enable them to adhere and comply with the mandatory requirements of the company's Quality Management System.
6. To satisfy applicable requirements.